

Concentra Transportation Services

When employees suffer minor, work-related injuries, Concentra® provides complimentary transportation to the local Concentra medical center.

How It Works

When an employee gets injured, the supervisor completes the following steps:

1. The supervisor calls the local Concentra medical center to request a ride.
2. Once the ride is confirmed, the employee receives a text message indicating that a driver is on the way.
3. The driver arrives at the scheduled pickup location and transports the employee to the local Concentra medical center.
4. Upon discharge, the center staff arranges return transportation. The driver transports the employee back to work or home, depending on need and distance.

For Minor Work Injuries Only

Transportation is only available to employees who need treatment for minor, work-related injuries. Concentra does not provide transportation for other occupational health services, such as CDL recertifications, DOT physicals, or pre-placement exams.

Contact Emergency Medical Services for Severe Injuries

Concentra does not provide transportation for severe work injuries. Please dial 9-1-1 immediately and request emergency medical services (EMS).

➤ Need to schedule a ride? Got questions?

Contact your local Concentra medical center to schedule a ride or get more information.

Features

- Transportation for initial and follow-up injury visits
- Rider text notifications with driver details and ETA
- Actively monitored rides for safety
- Vetted drivers

Benefits

> Convenience.

We provide curbside pickup and drop-off service with minimal wait time.

> Access to Quality Care.

Concentra clinicians provide best-in-class care, ensuring uniform medical treatment for all employees.

> Privacy.

Phone numbers of the employee and driver are masked to provide security.

> Rider Satisfaction.

Drivers consistently earn high marks on rider surveys.