

# DID YOU KNOW?

Referrals to Specialists for our PCP model are to provide awareness to our Care Coordinators – and will result in a reduced copay, should you be on a PPO plan. They cannot be denied and should be called in to our Care Coordinators, not the Specialists. (If a Specialist requires a referral to be seen, then your PCP will need to work that out directly with the Specialist.)

If you haven't already, you can log into <https://butler.myaptahealth.com> to create a log-in for access and direct links to your pharmacy benefits, your plan document, claims status, and more!

Pre-certifications are needed for specific services and procedures and are listed on the back of your ID Cards! Just have your provider call our Care Coordinators when one of these is requested.

Your MyQHealth app is a limited version of the web portal – download for easy access to your ID Card, claims status, billing questions and much more!

Magellan offers unique access to your prescription benefits. Follow the link on the web portal for specific information on Specialty Drugs, Mail Order, Prior Authorizations and additional Prescription Drug information.

Verifying if your provider is in-network can save you money! Call your Care Coordinators at **877-610-8817** or follow the "Find In-Network Providers" links on the web portal or mobile app to do this.

